

POST SPECIFICATION

Post Title	Systems and Integrations Lead
Department/Function	IT Services
Reference Number	RCPI-24-20

Post Summary

IT Services is responsible for delivering and accelerating the digital technologies transformation programme within RCPI. It manages digital innovation, creates value for RCPI through technology, manages the technical infrastructure and architecture, and supports staff and stakeholders through this transformation while reducing complexity, cost and risk for the organisation.

The Systems and Integrations Lead will plan, coordinate, and supervise all activities related to the design, development, testing and implementation of organisational information systems and software applications. This individual will apply proven communication skills, problem-solving skills, and knowledge of best practices to guide his/her team on issues related to the design, development, and deployment of mission-critical information and software systems.

This is a unique opportunity for an experienced individual to work within a dynamic and rapidly developing area of RCPI. This role will suit someone with a number of years of strategic development and implementation experience, who has the ability to work in complex business environments and who easily engages both key stakeholders and customers. The position will appeal to a self-starting, energetic individual who enjoys fresh challenges in an organisation undergoing increased growth and internationalism.

The Systems and Integrations Lead will report to the IT Manager.

Responsibilities:

- Providing technical leadership and mentoring to team members
- Building and leading a new team to deliver results and managing the team's performance
- Helping to establish a consistent approach to delivering projects in an agile context within the organisation
- Providing visibility to senior management on the activities of the team
- Managing the internal product backlog and organising sprints, iterations and releases
- Ensuring that applications meet business requirements and fulfil end-user requirements, identifying and resolving systems issues.
- Facilitating and leading solution design sessions with business leads and vendors
- Managing the development (off-site), configuration and deployment of new applications, systems software, and/or enhancements to existing applications throughout the organisation.
- Managing the testing and release cycles across the application portfolio
- Coordinating feasibility studies of software and system products under consideration for purchase
- Delivering the integration of new software into company systems to meet functional requirements, system compliance, and interface specifications.

- Collaborate with analysts, designers, and system owners in the testing of new software programs and applications.
- Creating technical specifications of new application under design
- Liaise with vendors for prompt rectification of any problems or emergencies.
- Fostering key stakeholder relationships and day-to-day interactions, seeking opportunities to increase customer satisfaction

Person Specification

Qualifications

- An appropriate academic or professional qualification, supported by continued professional development is essential.

Knowledge & Experience

- 5 years' experience in software development, design, testing and systems management.
- Good project management skills and/or substantial exposure to project-based work structures, project lifecycle models, etc.
- Proven experience dealing with off-site vendors
- Proven experience in software testing and the coordination in-house UAT activities
- Direct, hands-on experience with automated software and system management tools
- Strong knowledge of system and software quality assurance best practices and methodologies
- Knowledge of database design, BI technologies and data management techniques

Personal Attributes

- Highly self-motivated with strong customer-service orientation
- Excellent communication, listening and interpersonal skills
- Keen attention to detail
- Able to prioritise and execute tasks in a high-pressure environment
- Experience working in a team-oriented, collaborative environment

Application Requirements

To apply please send a cover letter, detailing your relevant experience for this role, and an up to date CV to jobs@rcpi.ie. Please answer the following two questions:

1. What are your current salary expectations?
2. What is your current notice period?

Equal Opportunities Policy

RCPI is an equal opportunities employer and is committed to the employment policies, procedures and practices which do not discriminate on grounds such as gender, marital status, family status, age, disability, race, religious belief, sexual orientation or membership of the travelling community.